

1. LIVE RABEH RAFFLE WEEKLY CHALLENGE TERMS AND CONDITIONS

1.1 The Rabeh Raffle Weekly Challenge ("Promotion") is undertaken by Finance House LLC ("Finance House") for eligible UAE Nationals ("Participant" or "Customer").

1.2 The Promotion operates under the supervision of the Department of Economic Development of Abu Dhabi ("DED").

1.3 By participating in this Promotion, Participant agrees to be bound by these terms and conditions of the Promotion ("Promotion Terms and Conditions"), as may be amended by Finance House from time to time in accordance with applicable law.

1.4 These Promotion Terms and Conditions are supplemental to, and shall be read together with, the general terms and conditions governing Finance House card(s). In the event of any inconsistency, these Promotion Terms and Conditions shall prevail solely in respect of the Promotion, unless otherwise required by applicable law.

2. PROMOTION PERIOD

2.1 The Promotion runs from **September 18, 2026 to January 29, 2027** (both days inclusive), noting that Finance House reserves the right to extend this period as it deems fit ("Promotion Period").

3. ELIGIBILITY CRITERIA

3.1 Eligible Participant:

- Participation in the Live Rabeh Raffle Weekly Challenge is restricted to **the Participants**.
- Participant's age should be of minimum 18 years and above.
- Participants must provide accurate and complete registration information and only entries with correct answer will qualify to win under the **Promotion**.
- Finance House reserves the right to verify Participants' eligibility at any stage of the Promotion, and if a Participant is found to be ineligible, their entry may be disqualified.

3.2 Exclusions: The following are not eligible to participate:

- Employees and board members of Finance House, its parent, subsidiaries, and affiliate companies;
- Advertising, promotion agencies, and third-party vendors involved in this Promotion;
- Immediate family members (spouse, parents, children, siblings) of the above;
- External auditors and lawyers engaged by Finance House.

Further, Finance House reserves the right, at its sole discretion and at any time, to disqualify any Participant from the Promotion and/or determine such Participant to be ineligible to receive any prize if Finance House reasonably suspects or determines that the Participant has engaged in any unfair, fraudulent, suspicious, deceptive, abusive, or improper conduct in connection with the Promotion, including any breach of these Promotion Terms and Conditions, in accordance with Article 6.

4. HOW TO PARTICIPATE

- Participants may access the Promotion through the official participation link or QR code displayed during the Live Rabeh Show, and must enter their full name, mobile number, Email address and accept the Promotion Terms and Conditions.
- Only individuals who successfully complete the process may submit an answer.

5. PRIZE DETAILS

Prize Type	Prize Description	Prize Value	Prize Frequency
Weekly Cash	Cash credit to Vault in Finance House Mobile App	AED 1,000	Weekly

6. THE PROMOTION'S RULES

- During the Rabeh live show, there will be a question asked with four answer options and Participants may select only one answer.
- Answer submissions will be accepted only during the countdown period displayed on the web page link and submissions received after the timer expires will not be accepted.

7. ENTRY RESTRICTIONS

- Only **one entry per Participant** is permitted for each question through using a unique mobile number and email address.
- Any subsequent attempts using the same mobile number and/or email address will be rejected.

8. WINNER SELECTION

- Only Participants who submit the correct answer will qualify for the raffle draw and winners will be selected randomly from the pool of qualified Participants.

- The raffle draw results announced by Finance House shall be final and binding.

9. PRIZE CONDITIONS

- Winners will be required to register on Finance House Personal App, if not already registered.
- Prize amounts will be credited to the winner's Finance House Personal App Vault, subject to eligibility verification, and Finance House reserves the right to withhold or cancel any prize if a winner is found not to meet the eligibility requirements, including UAE National status.
- The winner will have 30 days to download the app to claim the prize. If not, the prize will be forfeited.

10. DATA PROTECTION AND PUBLICITY

- By participating in the Promotion, Participants acknowledge that Finance House may collect, use, store, verify, and process their personal information for Promotion administration, eligibility verification, prize fulfilment, regulatory reporting, audit, fraud prevention, and related purposes.
- Finance House may disclose relevant Participant information to its affiliates, service providers, regulatory authorities, auditors, or professional advisers where reasonably necessary for the purposes of administering the Promotion or complying with applicable law.
- Subject to applicable law and regulatory requirements, Finance House may use a winner's name and limited identifying details for winner announcement and Promotion reporting purposes.

11. PRIZE FULFILMENT

- Prizes are non-transferable, non-exchangeable, and may not be substituted except at Finance House's discretion or where required by applicable law.
- Finance House shall not be responsible for any delay or failure in prize fulfilment caused by incorrect Participant information, failure to complete verification requirements, technical issues outside Finance House's reasonable control, regulatory restrictions, or circumstances beyond Finance House's reasonable control.
- Finance House will use the winners' names to announce during the LIVE Show, and make announcements on social media channels wherever applicable.

12. LIABILITY AND TECHNICAL ISSUES

To the maximum extent permitted by applicable law, Finance House shall not be liable for any loss, damage, cost, or expense arising from participation in the Promotion, inability to participate, technical failures, interruptions, delayed or lost submissions, incorrect information supplied by a Participant, or use of any prize.

13. GOVERNING LAW AND JURISDICTION

- These Promotion Terms and Conditions shall be governed by and construed in accordance with the laws of the United Arab Emirates.
- Subject to any mandatory applicable law or regulatory requirement, the courts of Abu Dhabi shall have exclusive jurisdiction over any dispute arising out of or in connection with the Promotion or these Promotion Terms and Conditions.

14. GENERAL CONDITIONS

- Finance House reserves the right to amend, suspend, extend, or cancel the Promotion at its sole discretion, subject to applicable law and any required regulatory approvals or notifications.
- Any attempt to manipulate, abuse, or fraudulently participate in the Promotion may result in immediate disqualification.
- Participation in the Promotion constitutes acceptance of these Terms and Conditions.