

### What is the Rabeah Credit Card?

The Rabeah Credit Card lets you turn your everyday spending into raffle tickets, giving you multiple chances throughout the year to win 500+ exciting prizes worth up to AED 3 million. Simply use your card to be automatically entered into daily, weekly, bi-monthly, and quarterly draws.

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### Who can apply for the Rabeah Credit Card?

UAE Nationals aged 21 years and above with a minimum monthly salary of AED 6,000 are eligible to apply.

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### What is the Rabeah Raffle Programme?

The Rabeah Raffle Programme allows eligible Rabeah Credit Card customers to win cash prizes and other exciting rewards by using their card for eligible transactions.

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### How do I participate in the Raffle?

Participation is automatic. Customers are entered into the raffle by using their Rabeah Credit Card for eligible transactions. No separate registration or minimum spend is required. Customers must have an active Finance House Personal App to be eligible.

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### How do I earn raffle tickets?

For every AED 10 spent, you earn one raffle ticket on eligible local transactions, with additional tickets earned on international transactions and approved credit facilities. Detailed eligibility and calculation criteria are outlined in the [Raffle Terms and Conditions](#).

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### How often are the raffle draws conducted?

Raffle draws are conducted every Friday at 7:30 PM. During Ramadan, draws are conducted at 9:30 PM, under approved governance and supervision frameworks.

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### What prizes are available under the Raffle Programme?

The Raffle Programme offers **500+ prizes** to be won, including:

- **Quarterly car prizes:** Zeekr 7X and Chery Tiggo 8
- **Weekly** statement rebates of up to AED 20,000
- **Bi-monthly** comprehensive car insurance vouchers worth up to AED 3,000, valid for 12 months
- **Weekly** iPhone prizes
- **Daily** cash prizes of AED 1,000

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### How will winners be notified?

Winners will be contacted directly by Finance House using the registered contact details available in our records. The public announcement of winners is subject to the customer's consent, as per the [Raffle Terms and Conditions](#).

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### How will prizes be credited or collected?

Cash prizes and statement rebates will be credited directly to the customer's Finance House Mobile App Vault.

Physical prizes will require the customer to visit a Finance House branch with a valid Emirates ID.

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### Is participation in the Raffle mandatory?

No. Participation in the Raffle Programme is optional and subject to customer consent.

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### As the Sanad Card has been rebranded to the Rabeah Credit Card, do I need to replace it immediately?

No. Existing Sanad Credit Card customers can continue using their current card until expiry. Replacing it with a Rabeah-branded card is optional.

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### Is the Finance House Personal Mobile App required?

Yes. An active Finance House Personal Mobile App is required to participate in the Raffle Programme.