

1. What is Rabeah Credit Card?

Rabeah Credit Card is the new name of the Sanad Credit Card. Only the name and branding have changed. All features and benefits remain the same.

2. Do I need to replace my Sanad card immediately?

No. You can continue using your existing card. Replacement with Rabeah branding is optional.

3. Has the interest rate changed on Rabeah Credit Card?

Yes. The applicable interest rate is 2.49% per month, as mentioned in the [Key Facts Statement \(KFS\)](#).

4. What is a Raffle?

A raffle is a promotional draw where eligible customers earn entries through credit card usage and get a chance to win prizes, as per the Promotion Terms and Conditions.

5. Is registration required to participate?

No. Participation is automatic. No registration or opt-in is required.

6. How do I earn raffle entries?

Every AED 10 spent = 1 raffle entry

Entries are earned on eligible local and international transactions and approved credit facilities.

For full details on entry calculation and eligibility, please refer to the Raffle [Terms and Conditions](#)

7. What is the prize list?

Prizes under the Rabeah Credit Card Promotional Draw include:

- Daily cash prizes of AED 1,000
- Weekly iPhones
- Weekly balance winback (up to AED 20,000)
- Car insurance vouchers (up to AED 3,000)
- Cars, including compact cars and premium SUVs

8. How will I know if I have won?

Winners will be contacted directly by Finance House using the latest contact details available in our records.

9. Do I need to download the Finance House App?

Yes. An active Finance House Personal Mobile App is required to participate in the Raffle